



Agenda

Planning and Oversight Committee

January 22, 2026

10:30 AM

Missouri Job Center
1660 N Campbell Ave
Springfield, MO 65803

Join Zoom Meeting

<https://zoom.us/j/96620225659?pwd=4EbULF4H6JrXnKPHZ3Maa1bu2f44Ny.1>

Meeting ID: 966 2022 5659

Passcode: 485815

1. Call to Order

2. Approval of Minutes

2.1. November 18, 2025, Planning & Oversight Committee Meeting Minutes

3. New Business

3.1. Testing & Assessment Policy

3.2. Business Service and Outreach Plan

3.3. Veterans Priority of Service

3.4. Harassment Policy

3.5. *Complaint and Grievance Policy*

3.6. MOU

The Ozark Region Missouri Job Center is an equal opportunity employer/program. Auxiliary aides and services are available upon request to individuals with disabilities. Mo TTY users may call 800-735-2966 or contact Missouri Relay at 7-1-1.

In accordance with Americans with Disabilities Act (ADA) guidelines, if you need special accommodations when attending any Department of Workforce Development meeting, please notify the Executive Secretary at 417-841-3346 as soon as possible to ensure our ability to accommodate your needs.

3.7. Cost Allocation Plan

3.8. The Plan of Service

4. Reports

4.1. Performance

4.2. Monitoring

4.3. Workforce Update

5. Adjournment