



Agenda

WIOA Partner Meeting

December 10, 2025

2:00 PM

**Missouri Job Center
1660 N Campbell Ave
Springfield, MO 65803**

Join Zoom Meeting

<https://us04web.zoom.us/j/72390230731?pwd=IB0HkXA1BIOhUBZMyAdA19rAkfNWEu.1>

- 1. Call to Order**
- 2. New Business**
 - 2.1. Referral Process Review/Updated Partner Directory
 - 2.2. Updated MOU
- 3. Partner Updates**
- 4. Adjourn**

[ADA-STMT-WIOA]



Memorandum of Understanding

Between the Ozark Region Workforce Development Board and the WIOA Partners.

The Ozark Region Missouri Job Center is an Equal Opportunity Employer/Program. Auxiliary aides and services are available upon request to individuals with disabilities. MO TTY users may call 800-735-2966 or contact Missouri Relay at 7-1-1.

I. Introduction

The Workforce Development Board, hereafter referred to as “WDB”, is appointed by the Council of Local Elected Officials (CLEO) to serve Christian, Dallas, Greene, Polk, Stone, Taney, and Webster counties designated as the Ozark Region. This Memorandum of Understanding (MOU) is entered into in the spirit of cooperation and collaboration by the One-Stop Delivery System signatory Partners, hereafter referred to as “the One-Stop Partners” to describe how their various funding streams and resources will be utilized to better serve their mutual customers, both job seekers and employers, through an integrated system of service delivery operated at one comprehensive One-Stop Job Center site in Springfield, a non-comprehensive site on the northside of Springfield, and another comprehensive site in Branson, MO. It is understood that the operation of these Centers will require mutual trust and teamwork between the One-Stop Partnering agencies, all working together to accomplish the shared goals.

The Chief Elected Officials have chosen the Greene County Presiding Commissioner, currently Bob Dixon, to serve as the Chair of the CLEO. The CLEO has appointed the City of Springfield, Department of Finance, as the fiscal agent for the Region. The City of Springfield, Department of Workforce Development serves as the Youth Provider on behalf of the Board.

Board’s Mission and Vision

Vision- A thriving regional economy supported by diverse employment opportunities and a highly trained and sustainable workforce.

Mission- The Workforce Development Board facilitates, advocates, and allocates resources for workforce solutions resulting in employer engagement and improved quality of life in the region.

II. Strategic Vision

The purpose of the Missouri Job Centers is to advance the economic well-being of the Local Workforce Development Area (LWDA) by developing and maintaining a quality workforce. The Centers shall serve as focal points for local and regional workforce innovation initiatives. Achieving this will require delivering high quality and integrated workforce innovation, education, and economic development services for jobseekers, incumbent workers, and employers.

A. One-Stop Centers

There are two One-Stop Centers located in the local service delivery area:

~~2900 E. Sunshine St~~ 1660 N. Campbell.
Springfield, MO 658023

2720 Shepherd of the Hills Expressway B
Branson, MO 65616

• ~~Additional Job Centers~~

~~In addition to the One-Stop Centers listed above there is an additional noncomprehensive Job Center located in the service area:~~

~~O'Reilly Center for Hope
1518 E. Dale Street
Springfield MO 65803~~

Parties to this MOU

WIOA requires the Local Board and the CLEO to develop and enter into an MOU with each One-Stop Partner within the Region providing workforce programs and activities required to be available at the Missouri Job Centers. These required partners include:

- WIOA Adult Program (Title I)
- WIOA Dislocated Worker Program (Title I)
- WIOA Youth Program (Title I)
- Job Corps (WIOA Title I)
- YouthBuild (WIOA Title I) *(No provider in the Ozark Region)*
- WIOA Native American programs*
- WIOA 167 Title I National Farmworker Jobs Program
- Wagner-Peyser labor-exchange/employment services
- Adult Education and Literacy (AEL) (Title II)
- Vocational Rehabilitation (VR)
- The Senior Community Service Program
- Perkins Career and Technical Education
- Trade Adjustment Assistance
- Jobs for Veterans State Grants
- Community Services Block Grant Activities
- U.S. Dept. of Housing and Urban Development employment and training activities.
- State Unemployment Compensation Law activities
- Reintegration programs for eligible offenders *(No provider in the Ozark Region)*
- Temporary Assistance for Needy Families (TANF)
- Supplemental Nutrition Assistance Program (SNAP) Employment and Training services (If required)

**If receiving grants for field operations or providing substantial services.*

III. Services to be Provided

All parties providing services through the Missouri Job Center agree to provide all necessary customized services to all customers. Please see the definitions attachment. The Job Center will function as a network or system of services at the physical locations of the Centers, as well as bringing Partner agencies together electronically. This will provide clients immediate or accelerated access to an expanded and enhanced menu of services. All partners will observe direct linkage by providing contact with each referral partner through phone, email, or in-person.

All of the career services currently provided will continue to be provided, by one or more of the Partner agencies.

The Partner agencies involved and participating in the Ozark Region One-Stop Job Center(s) are committed to a customer-centered, Team management approach: Career Services, Skill Development, and Business Services.

- **General Services**

General services include the following:

- Initial Assessment
- Orientation to Services
- Intake and needs identification
- Additional Assessments including NCRC and other skill-based assessments
- Access to workshops
- Labor Exchange Information and Services
- Career exploration, job search assistance, and job referrals
- Referrals to other services and/or partner agencies
- Educational services and information
- AEL information and referrals
- Public assistance support services and information
- Career Closet
- Information on other community services not directly available through the Job Center, such as Pell Grant, substance abuse rehabilitation programs, housing, food banks, counseling, etc.
- Business Services including job postings and distribution of applications

These services are necessary to achieve the requirements of each customer while accommodating customer choice. The integration of services and information in a cooperative environment will eliminate duplication and develop performance measurements that will focus on the attainment of quality-based output and customer satisfaction measures. The Partners agree that they are jointly responsible for the achievement of performance outcomes in this agreement.

- **Career Services**

- **Initial Contact**

- a. Structured Interview and System Application
- a. Assessment
- b. Refer/Promote Skills Products
- c. Provide Job Search Information/Tools
- d. Conduct Job Match/or Job Development
- e. Make Job Referrals
- f. Identify and Promote Next Step

- **Business Services**

1. **Business Engagement**

- a. Make contact with businesses throughout the region

- b. Obtain job orders and enter into the system
- c. Coordinate with employers on hiring events
- 2. Coordination with Other Business Service Teams**
 - a. Connect with partner organizations to ensure non-duplication of efforts
 - b. Share contacts with partner organizations with specific employer hiring needs
 - c. Share information regarding hiring events or other business service activities
- 3. Employer Matching Services**
 - a. Conduct appropriate referrals to employers
 - b. Prepare On-the-Job Training (OJT), Work Experience, Apprenticeships, Incumbent Worker

Skills Development

- 1. Structured Interview and Eligibility Determination
- 2. Comprehensive Assessment
- 3. Development of Individual Employment Plan
- 4. Training-Classroom, OJT, Internships, Apprenticeships
- 5. Follow-up

- **On Site Partners**

- A) **City of Springfield/Department of Workforce Development-** - The Department is the program operator for the Adult, Dislocated Worker, and Youth programs, providing assessment and training services to individuals and employers. This also includes Career Services and services to Employers.
- B) **Missouri Office of Workforce Development (OWD)** - Under the Missouri's Department of Higher Education and Workforce Development, OWD operates Wagner-Peyser, labor-exchange/employment services, TRADE Adjustment Assistance, and Jobs for Veterans State Grants through the One-Stop.
- C) **Job Corps** - Job Corps is a program that offers free-of-charge education and vocational training to young men and women ages 16 to 24 with one or more barriers to employment. Job Corps' mission is to help young people improve the quality and satisfaction of their lives through vocational and academic training. Partners may make referrals by phoning the office located in Springfield. Individuals are also seen on a walk-in basis and by referrals through the national call center.
- D) **Vocational Rehabilitation (VR)** - assists eligible individuals with disabilities to obtain, maintain, or advance in employment. VR is a part of the Department of Elementary and Secondary Education (DESE). Types of services include, but not limited to: pre-employment transition services, vocational exploration, individual guidance and counseling, vocational training and job search assistance.
- ~~E) **Equus Workforce Solutions Missouri Work Assistance (MWA)** - Equus is the Missouri Work Assistance (MWA) program operator. The Workforce Board recognizes Equus as a partner in the One-stop system. Equus staff are located in the Springfield and Branson Job Centers. The MWA service area is comprised of the counties of Christian, Dallas, Greene, Polk, Stone, Taney, and Webster. Eligibility~~

~~for services is determined by the Family Support Division (FSD) and electronic referrals are received through the MWA System to the MWA program operator. Services will be provided to individuals who are in the application status with Family Support Division (FSD), as well as those determined as eligible recipients. The objective of MWA is to provide the opportunity for individuals through various allowable activities, as determined by the contract, to set a probable path toward self-sufficiency and be removed from temporary assistance.~~

- **Off Site Partners**

- A) **The Ozarks Area Community Action Corporation - Community Services Block Grant Activities.** Ozarks Area Community Action Corporation (OACAC) is a not-for-profit agency working toward alleviating the causes and conditions of poverty in the Ozarks. OACAC serves Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney and Webster Counties. The mission of OACAC is to create lasting solutions to poverty for families and communities within Southwest Missouri.

OACAC offers seven programs: Family Planning, Foster Grandparents, Head Start, Housing Assistance, Low-Income Home Energy Assistance (LIHEAP), Community Services Block Grant (CSBG), and Weatherization. OACAC Neighborhood Centers are located in each of the ten counties in the service area and provide community projects and activities designed to eliminate the conditions of poverty and to help families and individuals in crisis and those working toward achieving self-sufficiency. Neighborhood Centers provide self-sufficiency case management services, emergency assistance, school readiness fairs, Life Skills programming, and community projects such as REALL, VOICE, and People's Pantries. The centers also mobilize funds from other sources to collaborate on a variety of programs in the OACAC urban/rural service area.

- B) **Ozarks Technical Community College-Perkins Career and Technical Education-**Ozarks Technical Community College (OTC) provides technical, general, developmental education, and continuing education. In addition, OTC provides customized training to address the needs of business and industry

- C) **Missouri Family Support Division-TANF/SNAP-** will serve individuals needing to apply for any public assistance available through the FSD. FSD will accept referrals in person, over the telephone, by e-mail, by fax, or with referral and feedback form. FSD will participate in cross-informational training with other participating Partners to assure the referral procedure is understood. A mutually agreed upon referral procedure will be used by FSD to refer appropriate applicants and recipients to the One-Stop Job Center(s).

- D) **Ozarks Technical Community College Adult Education and Literacy (AEL) Program** - Oversight of AEL programmatic issues is the responsibility of Ozarks Technical Community College AEL Program. The main location for AEL is in Graff Hall on the OTC Springfield campus.

- E) **WIOA 167 Title 1 National Farmworker Jobs Program**– WIOA 167 NFJP is a non-profit advocacy organization, providing programs and services which improve

the employment, educational, health and housing opportunities of under-served populations.

- F) **Agricultural Employment Services (AES)**-is operated by the Missouri Department of Workforce Development. This program is responsible for locating and enrolling migrant or seasonal farmworkers into a program to assist with job search and training; as well as services to ensure success in training such as housing, health, and community services. In addition, the program offers assistance to agriculture employers seeking workers.
- G) **Senior Community Service Program-AARP Foundation**-The Senior Community Service Employment program (SCSEP) is a community service and work-based job training program for low-income adults age 55 and older. SCSEP is unique in that it has a dual purpose: it is the only program to focus on building skills and employment opportunities for low-income older workers while also enhancing important community services. By offering stipended training assignments designed to provide participants with the skills they need to obtain employment, SCSEP reduces the risk that they will fall into poverty in later life.
- H) **State Unemployment Compensation Law activities**-The Division of Employment Security (DES) administers Missouri's Unemployment Insurance (UI) program. UI programs provide partial protection for workers against loss of wages during periods of involuntary unemployment. The benefits paid to insured workers bolster the economy of the state during periods of economic downturns by helping maintain a degree of consumer purchasing power.

UI programs and activities that fall under the operation of DES include the regular UI program, unemployment compensation for ex-service members, unemployment compensation for federal employees, the Shared Work program, the Reemployment Services Eligibility Assessment program, Disaster Unemployment Assistance and Trade Readjustment Allowances, including Reemployment Trade Adjustment Assistance.

WIOA requires that claimants receive meaningful assistance with filing a claim for unemployment insurance. Meaningful assistance means:

- Providing assistance on-site using staff who are well trained in unemployment insurance claims filing and the rights and responsibilities of UI claimants; or
- Providing assistance by phone or other technology, as long as the assistance is provided by trained and available staff and within a reasonable time.

To meet the requirement to provide meaningful assistance to UI claimants in need of help filing a UI claim, MJC staff must be familiar with the DES online claims filing system and the rights and responsibilities of UI claimants to the point of being able to help them understand DES publications and correspondence. Additionally, a priority phone line is maintained in each MJC for claimants to speak directly with DES staff with little to no wait.

An electronic feedback system is in place for MJC staff to refer potential UI eligibility issues to the DES for investigation.

- I) **HUD. Housing Authority**-The Housing Authority of the City of Springfield, Missouri, (H.A.S. Properties) is committed to providing quality, affordable housing that is decent and safe to eligible families in the community.

- J) **Rehabilitation Services for the Blind**-As part of the Department of Social Services, Family Support Division, Rehabilitation Services for the Blind provides vocational rehabilitation and independent living services for people for visually impaired and blind. The local district covers 22 counties in and around southwest Missouri.

- J)K) **Equus Workforce Solutions Missouri Work Assistance (MWA) - Equus is the Missouri Work Assistance (MWA) program operator. The Workforce Board recognizes Equus as a partner in the One-stop system. Equus staff are located in the Springfield and Branson Job Centers. The MWA service area is comprised of the counties of Christian, Dallas, Greene, Polk, Stone, Taney, and Webster. Eligibility for services is determined by the Family Support Division (FSD) and electronic referrals are received through the MWA System to the MWA program operator. Services will be provided to individuals who are in the application status with Family Support Division (FSD), as well as those determined as eligible recipients. The objective of MWA is to provide the opportunity for individuals through various allowable activities, as determined by the contract, to set a probable path toward self-sufficiency and be removed from temporary assistance.**

K)

IV. **Shared Funding of Infrastructure and Services**

On site partners recognize the need to contribute a “fair” share of the operating costs of the One-Stop delivery system proportionate to their facility usage. A Cost Allocation Plan reflects current agency occupancy rates on which Partner agency rent costs are based. Other shared costs are prorated among Partner agencies consistent with the Cost Allocation Plan approved by the Partner Agencies Under WIOA, all Partners are required to contribute in some manner to the infrastructure of the One-Stop, whether or not the Partner is physically located in the One-Stop.

In the Fall of 2019, invitations were sent to all WIOA partners to attend a meeting to begin discussions on the infrastructure. Subsequent meetings were held, which were led by the One-Stop Coordinator for the Job Center. After careful consideration of the partners, as well as the availability and abundance of opportunity at the Springfield Job Center, a proposal was presented to the non-co-located partners. This proposal allowed for those who were not co-located to have use of a shared desk either one day a week or one day a month for a charge that would benefit the Job Center without causing undue hardship to a partner. This option allows for a true integration of services and streamlined referrals. The amount determined was based on square footage; however, the benefit derived serves both the Job Center and the partner as they have full access of the Job Center. For those partners who determined not to pursue this option, separate negotiations are held to ensure the infrastructure mandate is met satisfactorily and is equitable to all partners. DOLIR makes a contribution to the Office of Workforce Development for Lab or

Exchange Services, which is in turn shared with the local Workforce Development Boards. Therefore, DOLIR is exempt from negotiating costs.

V. Systematic Referral Process for Job Center Customers

It is agreed that the Partners of this signed MOU will provide referrals for potential services by:

1. Recording customer and referral information in the State of Missouri database system, as appropriate and as accessible.
2. Direct linkage to a partner is to be ~~observed.~~~~For~~~~observed.~~ ~~For~~ customers referred for services, the partner agency will utilize their internal tracking system for monitoring and follow-up.
3. Customers may also be provided general information on community resources.

VI. Section 188

The Ozark Region, Missouri Job Center Partner Agencies are equal employment opportunity employers. As a condition to the award of financial assistance from the Department of Labor under Title I of WIOA, the Partners assure the Partners shall comply fully with the nondiscrimination and equal opportunity provisions of the following laws found at 29 CFR Part 38 and Section 188 of WIOA.

A. Employment

All Missouri Job Center Partner Agencies, through responsible managers, shall recruit, hire, upgrade, train and promote in all job titles without regard to race, color, religion, sex, national origin, age, disability, or political affiliation or belief.

Managers shall ensure that all other personnel actions such as compensation, benefits, layoffs, returns from layoffs, Center-sponsored training, educational tuition assistance, social and recreational programs, shall be administered without regard to race, color, religion, national origin, sex, age, disability, or political affiliation or belief.

Managers shall base employment decisions on the principles of Equal Employment Opportunity and with the purpose of benefiting the customer, the workforce program, and the operations of the Job Center.

B. Individuals with significant barriers to employment:

1. Shall be identified and receive priority service.
2. Shall be referred to the appropriate agency and/or Team for assistance.
3. Shall receive service(s) designed to assist them in achieving their educational and/or job placement goals.

C. Individuals with disabilities:

1. Shall be provided accommodations and assistive technology upon request.
2. Shall be referred to the appropriate agency and/or Team for assistance.
3. Shall receive service(s) designed to assist them in achieving their educational and/or job placement goals.

D. Distribution of WIOA Program Complaint & Grievance Notice & Equal Opportunity Notice

- Copies of the Equal Opportunity is the Law Notice and WIOA Grievance Procedure Notice are distributed to all protected individuals (e.g. Job Center staff and customers who have a customer or personnel file of any nature). Each individual shall be required to sign said notices, which shall be retained in the protected individual's file and is subject to State audit.
- Copies of the Equal Opportunity is the Law Notice and WIOA Grievance Procedure Notice are readily available to all customers, potential customers, and other individuals visiting the Job Center.
- Copies of the Equal Opportunity is the Law Notice and WIOA Grievance Procedure Notice are posted on the Job Center's public bulletin board for public access.

E. EO Officer/Complaints Investigator:

The following contact information for the locally designated EO Officer/Complaints Investigator is also provided in the WIOA Complaint Guide discussed above.

Locally-designated EO Officer/Complaints Investigator:

~~Karen Dowdy, EO Officer~~ Laura Laramore State/Local EO Representative

Phone: 417-~~887-4343~~ 625-3627; Fax: 417-~~841-629-1881~~ 3011

Mailing Address: ~~2900 E. Sunshine, Springfield, MO,~~
65804730 S. Wall Joplin, MO 64801.

Email: ~~kdowdy@springfield-mo.gov~~
Laura.Laramore@dhewd.mo.gov

The EO Officer is available to assist complainants in understanding the complaint resolution process and completing necessary paperwork to initiate the process. The EO Officer is responsible for interfacing with and assisting the State EO Officer in complaints investigation and resolution.

All Missouri Job Center services shall be available to customers and/or potential customers without regard to race, color, religion, sex, (including pregnancy, childbirth and related medical conditions, sex stereotyping, transgender status, and gender identity) national origin (including limited English proficiency), age, disability, or political affiliation or belief, or, against any beneficiary of, applicant to, or participant in programs financially assisted under Title I of the Workforce Innovation and Opportunity Act, on the basis of the individual's citizenship status or participation in any WIOA Title I-financially assisted program or activity.

VII. Confidentiality of Information

In all matters associated with Job Center operations, the confidentiality of customer and employer information will be the prime consideration with regard to the release of any information and/or data. All information and/or data related to, or obtained from, the Division of Employment Security (DES) will be treated in accordance with applicable state and federal statutes and regulations. In cases where information must be released to other related agencies, handling of the information will be based on the existing confidentiality policies and procedures of those agencies.

VIII. One-Stop Delivery System Performance Criteria

- **Service Criteria**

It is agreed that the One-Stop Delivery System will strive to achieve the following standards of quality service for its jobseekers, business customers, employees, and Partners.

All customers will receive:

1. Prompt and courteous service from the staff.
2. Service(s) designed to assist them in achieving their educational and/or job placement goals.
3. Business customers will receive prompt attention to requests for job candidates as well as information on other hiring and training programs designed to assist in addressing their workforce needs.

IX. Governance of the One-Stop Delivery System

Structure—The WDB, with concurrence of the Council of Local Elected Officials (CLEO), has designated the City of Springfield Department of Workforce Development, now known as the Department of Workforce and Economic Vitality, as the provider of Career Services. The City's Department of Public Information and Civic Engagement acts as the One-Stop Coordinator Missouri Job Center (MJC) Partners will retain responsibility for respective reporting of required performance data and adhere to reporting schedules as determined by their respective internal systems. The Partners will work collaboratively to develop financial and performance reporting systems to track and report outcomes, service costs, and to achieve the performance and budget objectives outlined in WIOA. Each Partner will maintain responsibility for the management of its respective staff, equipment, finances, management information systems, and customer grievance processes. Though, ultimate responsibility for performance and budget management will be the responsibility of each Partner respectively, **each partner will follow WIOA regulations in reporting.**

The City of Springfield, as WIOA Local Grant Sub-recipient and current facility leaseholder, will assume responsibility for handling all occupancy and maintenance-related requests and inquiries. All participating in-house Partners are responsible for meeting the conditions and commitments of each party to all others and to the Job Center as delineated in this "Memorandum of Understanding" document. The poor performance of any Partner agency in specific areas of Job Center activities is the responsibility of the relevant agency management for subsequent review by the Workforce Development Board and Council of Local Elected Officials.

The responsibility for overseeing the operational management of the Centers shall be the Director of Workforce Development and Economic Vitality. The Branson Supervisor will coordinate and communicate activities for the Branson Center with the Director or Assistant Director who shall coordinate collaborative efforts and initiatives and provide guidance for day-to-day decision-making for all centers.

The Assistant Director will be the point of contact for all Partner agencies on matters relating to Center operations. The One-Stop Coordinator shall gather and make internal distribution of relevant data from Partner agencies regarding established program performance measures. In the case of disputes requiring resolution, a process is defined under the "Dispute Resolution" Section.

In the spirit of mutual cooperation and in close working relationship with the Workforce Development Board, One-Stop Partners, and CLEO, the City shall:

- A. Support** the Director/Assistant Director in the development of operational policies and procedures, coordination of the monitoring process, authorization of centralized expenditures, creation of annual plans and budgets for center operations and the integration of program services.
- B. Coordinate** any procurement, contracting and monitoring processes. The City shall also utilize a computerized management information system, which will collect and integrate data on program participants and employers utilizing the Center.
- C. Maintain** a reporting system for the financial activities of the One-Stop Job Center(s) and provide visibility to shared costs while continuing to operate separate accounting systems relating to each respective agency.

All Partners agree that staff will be cross-trained, where appropriate, to provide joint activities and services. Joint activities and services could include: initial assessments, orientation,

information and referral, full assessment, career guidance, support services, referral to classroom training, post-employment training, job development, job search, and job placement services.

On-site partners agree to abide by policies established for the effective operation of the Job Center.

- Local operating procedures
- Safety and security
- Communication protocol
- Dress Code
- Board policies regarding service delivery (co-enrollments)

X. Duration and Modification

The One-Stop Partners agree that the terms of this MOU will take effect as of January 1, 202⁶⁴ will continue in effect until terminated or such time as any Partner or Partners will modify, extend, or terminate this MOU. Termination of the MOU will be effective when all Partners agree in writing to its termination.

Any Partner of the MOU may request modification of its terms. Ratification of the request by all the other Partners will constitute acceptance of the modification in question. Modifications of the MOU related to changes in federal and/or state UI information confidentiality requirements shall be incorporated to this agreement to comply with new requirements without ratification of all the parties.

Any Partner to this MOU may withdraw, giving written notice of its intent to withdraw as a Partner. In such case, all pertinent terms of the MOU will continue in effect for the remaining Partners. Any party may cancel the contract or agreement at any time for cause, or may cancel without cause on a 30-day written notice.

XI. Appeals

Any partner who does not participate in the infrastructure arrangements, who does not have an existing agreement with the State, shall be reported to the State for non-compliance. An organization may appeal this to the State of Missouri, Department of Higher Education and Workforce Development. Organizations who are currently participating in the infrastructure agreements; however, do not agree with the process, may also submit an appeal to the Ozark Region Workforce Development Board.

<u>Partner Organization</u>	<u>Contact Information</u>
WIOA Adult Program	Signatory: WIOA Board Chair Susan Johanson <u>Andrea Stizes</u> Missouri Job Center 2900 E. Sunshine, Springfield, MO 65804 417.887.4343 Local Contact: Tracy Keithley
WIOA Dislocated Worker Program	Signatory: WIOA Board Chair Susan Johanson <u>Andrea Stizes</u> Missouri Job Center 2900 E. Sunshine, Springfield, MO 65804 417.887.4343 Local Contact: Tracy Keithley
WIOA Youth Program	Signatory: WIOA Board Chair Susan Johanson <u>Andrea Stizes</u> Missouri Job Center 2900 E. Sunshine, Springfield, MO 65804 417.887.4343 Local Contact: Tracy Keithley
Job Corps	Signatory: JoAnn Hughey Mingo Job Corps 4253 State Hwy T Puxico, MO 63960 578.321.0851 Local Contact: JoAnn Hughley
WIOA 167 Title 1 National Farmworker Jobs Program	Signatory: Dr. Cynthia Galvan VP of Social Services 2701 S. Chase Ave. Milwaukee, WI 53207 414.389.6006 Local Contact: Jeri Cochran
Wagner-Peyser	Signatory: Julie Carter Missouri Department of Higher Education & Workforce Development P.O. Box 1469, Jefferson City, MO 65102 Local Contact: Robin McHugh
Adult Education and Literacy	Signatory: Rob Rector Ozarks Technical Community College 1001 E. Chestnut Expressway Springfield, MO 65802 417.447.8152 Local Contact: Linda Whipple
Vocational Rehabilitation	Signatory: Shelley Woods Missouri Department of Elementary & Secondary Education

<u>Partner Organization</u>	<u>Contact Information</u>
	205 Jefferson St. Jefferson City, MO 65101 573.751.4212 Local Contact: Michelle Clark
Senior Community Service Program	Signatory: Demetrius Antzoulatos AARP Foundation SCSEP 1443 N Roberson Ave. Suite 905 Springfield MO 65802 Local Contact: Sharon Lavengood
Perkins Career and Technical Education	Signatory: Rob Rector Ozarks Technical Community College 1001 E. Chestnut Expressway Springfield, MO 65802 417.447.8152 Local Contact: Dr. Abby Bentz
Trade Adjustment Assistance	Signatory: Julie Carter Missouri Department of Higher Education & Workforce Development P.O. Box 1469, Jefferson City, MO 65102 Contact: Robin McHugh
Jobs for Veterans State Grants	Signatory: Julie Carter Missouri Department of Higher Education & Workforce Development P.O. Box 1469, Jefferson City, MO 65102 Contact: Robin McHugh
Community Services Block Grant Activities	Signatory: Patrick Luebbering Ozarks Area Community Action Corporation 215 S. Barnes Avenue Springfield, MO 65802-2204 417.862.4314 Local Contact: Jennifer Olson
U.S. Department of Housing and Urban Development	Signatory: Katie Anderson HAS Properties 421 West Madison Street Springfield, MO 65806-2938 417.866.4329 Local Contact: Nicole Looney
State Unemployment Compensation Law (Exempt from infrastructure negotiations)	Signatory: Allen Andrews, Division of Employment Security 421 East Dunklin Street, PO Box 59 Jefferson City MO 65104-0059 573.526-8219 Contact: Jared Brockman
Temporary Assistance For Needy Families	Signatory: Patrick Luebbering Signatory: Mark Douglass Equus Workforce Solutions 9510 Ormsby Station Road, Suite 104 Louisville, KY 40223

<u>Partner Organization</u>	<u>Contact Information</u>
	502.394.2100 Local Contact: Lynette Saxton
Rehabilitation for the Blind	Signatory: Patrick Luebbering Contact: Jeffrey La Montia Rehab Services for the Blind 149 Park Central Sq. Room 640 Springfield, MO 65806 (417.895.6391